

Customer Declaration and Authorization for Cash Refund of Security Deposit

(Individual and Corporate Accounts)

I/We, the registered account holder(s) of the account detailed below:

Empower Account Number: _____, Unit Details (Building / Unit Number): _____, hereby declare and confirm that I/we am/are unable to provide an 'IBAN Account Statement Header'.

Reason for not providing IBAN account statement:

- ☐ Never had one
- ☐ Closed recently

I/We acknowledge and agree that:

1. The information provided in this declaration is true, complete, and accurate.
2. The Empower account is registered under my/our individual name(s) and is not a business, corporate, or commercial account, unless otherwise stated.
3. I/We will not request a change in the refund mode to a cheque at a later stage.

If the refund mode is changed at a later stage, a charge of AED 157.50 will be applicable for processing new refund request.

The Refund will be made in Cash only to the registered account holder(s).

Empower reserves the right to request any additional documents or information deemed necessary before processing the refund request.

Customer Signature (s) (should match your ID provided): _____

Date: _____